

# St Margaret's NEWS

July 2017



Within Solihull a new project is currently being worked on known as the Sustainability and Transformation plan. These are local plans that aim to improve health and care. Produced collaboratively by local NHS organisations and local councils it is hoped to deliver services more efficiently and introduce new services that would be either difficult or not effective for individual surgeries to offer. Therefore, St Margaret's Surgery has joined part of what is called Solihull GP Alliance.

There are many pressures on primary care providers, like your local GP surgery to come together into larger groups to help streamline the way in which services are both commissioned and provided. There are a number of ways this can be done, the main two being surgeries merging together to make one new large practice, or agreeing to work together in an alliance. This second option means that GP Practices keep its own staff and responsibilities for its patients, but that where appropriate and to the benefit of patients, it can work with like-minded practices to deliver services either more efficiently, or new services that would be either difficult or not effective for individual surgeries to offer.

Over the coming months, we will give you more information about what ideas and services we might be able to provide for all our patients.

The new collaboration has been called **Solihull GP Alliance** and it is hoped that very shortly it will have its own website and social media feeds. If you have any queries, questions, or comments or even ideas, please contact the Practice Manger.

The following practices in Solihull have chosen to be part of this alliance:

- St Margaret's Medical Practice
- Bernays and Whitehouse Medical
- Richmond Road Surgery
- Hobs Moat Medical Centre
- The Jacey Practice
- Dorridge Surgery
- Hampton Surgery
- The Arden Medical Centre
- Balsall Common Health Centre
- Grafton Road Surgery
- Monkspath Surgery

Our first big collaborative project is medicine waste. Solihull CCG commissioned an audit into prescribing and it was found that 5.6% of prescriptions ordered by the community pharmacy in Solihull were not needed. In Solihull this equates to a cost of **£2 MILLION** *More details as to the changes we will be making to follow over the next month*

We are extremely proud to have featured in Friday the 7<sup>th</sup> July edition of the Birmingham Mail

We have included part of the feature below



"Our data team has crunched the numbers in seven key areas: how easy it is to get an appointment, how long people wait at the surgery, how long they get with their GP, whether the doctor listens, whether they trust their GP, whether they would recommend the surgery to a newcomer, and how they rate their overall experience.

NHS England has today released the latest finding of its GP Patient Survey - a huge ongoing poll involving more than a million people a year.

It covers everything from the trust patients have in their doctor, to the attitude of reception staff and how easy it is to get an appointment.

An impressive 100% of patients there rated their overall experience of the surgery as good, while 97% said the doctor listened to them, 97% felt their had sufficient time with the GP, and 97% had a positive experience the last time they made an appointment.

The next best surgeries in our region were the Hampton Surgery in Solihull, Mossley and Dudley Fields Medical Practice in Walsall, Wolston Surgery in Coventry, and St Margarets Medical Practice in Solihull."

### THE BEST 10 SURGERIES IN THE WEST MIDLANDS, ACCORDING TO PATIENTS

- 1 CASTLE MEADOWS SURGERY - NHS Dudley CCG
- 2 HAMPTON SURGERY - NHS Solihull CCG
- 3 MOSSLEY & DUDLEY FIELDS MEDICAL PRACTICE - NHS Walsall CCG
- 4 WOLSTON SURGERY - NHS Coventry and Rugby CCG
- 5 **ST.MARGARETS MEDICAL PRACTICE - NHS Solihull CCG**
- 6 COFTON MEDICAL CENTRE - NHS Birmingham South and Central CCG
- 7 DR AS COUTTS & PARTNERS - NHS Birmingham CrossCity CCG
- 8 ARDEN MEDICAL CENTRE - NHS Solihull CCG
- 9 NEWBRIDGE SURGERY - NHS Wolverhampton CCG
- 10 FORREST MEDICAL CENTRE - NHS Coventry and Rugby CCG



In April we prescribed **9,846** items at our surgery at a cost of **£92,334.71**



June DNA's  
25 Doctors' Appointments  
20 Nurses' Appointments  
missed



Dates for your diary.....

We have the following protected learning day at the practice which is part of the Solihull NHS planned calendar of training events. We will therefore be CLOSED from 1pm on Wednesday 25th July and re-open Thursday 26th July at 8.30am.