

St Margaret's NEWS

August 2017



From 1st September

**we will only accept medication requests from patients
or their carers**

Repeat Prescriptions

Understanding the changes
That could affect you

Medication should only be ordered when it is needed. Check how much medication you have left and only order a new prescription when you have between 5-7 days' of medication remaining. You will need to allow 2-3 days (Monday to Friday) for the prescription to be issued. You can let the practice know if there is a reason why you need to order your medication earlier than usual, for example, you will be away when your prescription runs out.

Call us for
support

If you feel you might need support ordering your repeat prescription or you know someone who might need help, please contact the surgery and we will be happy to help.

Why is this happening?

This is safer and more efficient.

This change will mean that your GP has a better ability to monitor and manage what medicine you do and do not use. This will help your discussions about choosing the right medication for you.

The change will also help address a serious safety concern. Under the old system, some patients found that they began to build up a stock of unused medicine. The new system will give you more control.

Finally, it is important that NHS money is used as efficiently as possible. We aim to save a large amount of money on unused medicine, money we will use to benefit the health of the people of Solihull.

Pharmacies that collect paper prescriptions from GP surgeries will still do so.

If you have chosen a pharmacy to receive your prescription electronically, they will still do so.

Pharmacies that deliver medications and other items to you will still do so.

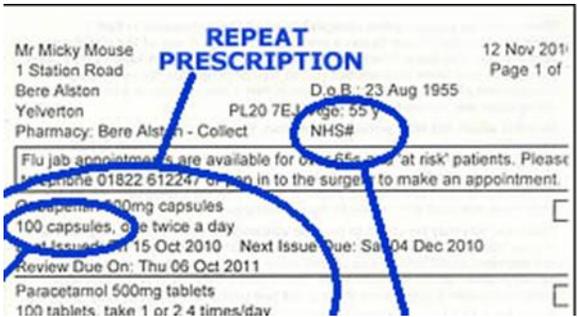
Repeat Prescription Ordering Slip - IMPORTANT

Please make sure that when collecting your medication from your community pharmacist that you ask them for the repeat ordering slip – you can use this to order your next month's prescription from your practice. You **MUST** remember to ask as the pharmacy will not routinely give this to you.

Ways to order:



Post

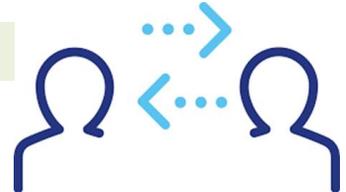


EMAIL



solccg.stmargarets@nhs.net

Face to Face



Drop off repeat slip/ post through letter box when surgery closed



We would like to welcome our 2 new receptionists Lorraine and Kerstie who are supporting us well in our busy reception

NON- NHS WORK

Request for form completion, such as holiday cancellation forms, private insurance declarations, life cover including mortgage protection and private letters. The doctors will first and foremost will always complete and respond to NHS work first, patient care and responding to medical needs will always take preference. Therefore any requests **for NON-NHS WORK** can take a while longer to complete, please be prepared to have to wait for this to be done.

In May we prescribed **11,482** items at our surgery at a cost of **£112,238.26**

Only Order 
What You Need
www.medicinewaste.com



July DNA's
26 Doctors' Appointments
22 Nurses' Appointments
missed

Dates for your diary.....

We have the following protected learning day at the practice which is part of the Solihull NHS planned calendar of training events. We will therefore be **CLOSED** from 1pm on Wednesday 27th September and re-open Thursday 28th September at 8.30am.